

Claim Form

Filled in by :				Date :				
Customer/number				Phone :			Email :	
Address :								
Claimed defect :								
Objekt :	Family house <input type="checkbox"/>	Apartment <input type="checkbox"/>	Commercial building <input type="checkbox"/>					
Address of intastallation :								
Floor-wood-type :				Quantity :			m2	
Surface treatment :	Lacquer <input type="checkbox"/>	Oil <input type="checkbox"/>	Note :					
Charge nr. and other details :								
Is floor installed ?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	Date of installation :					
Way of installation :	Glued to the underlayer <input type="checkbox"/>	floating <input type="checkbox"/>	Other :					
Underfloor heating :	YES <input type="checkbox"/>	NO <input type="checkbox"/>	Electric <input type="checkbox"/>	Warm-water <input type="checkbox"/>				
Measured values :			Vapour barrier :		YES <input type="checkbox"/>	NO <input type="checkbox"/>		
Humidity of wood :		%	Temperature of surface :		°C			
Temperature :		°C	Relative humidity :		% F.r.			
High overlap of joints :		mm	Humidity of underlayer :		%			
Flatness of underlayer :		mm	Dimension of linear joints :		mm			
Dilatation joints :		mm	Dimension of crosswise joints :		mm			
Further defects :								
Attached documents :	Doc. of warranty <input type="checkbox"/>	Building journal <input type="checkbox"/>	Record of underlayer inspection before installation <input type="checkbox"/>					
Photo :		pcs	Samples :		pcs			
Other :								
Proposal for solving of the claim :								
Invoice nr. :								
For MAGNUM Parket a.s. :				Date :				
For customer :				Date :				

Right and complete filling of this form including attached photos and documentation will make the claim procedure easier and quicker.